

Terms and Conditions

Please read the terms and conditions detailed below carefully. By purchasing the services of this web site you signify your agreement to be bound to these by terms and conditions. These terms and Conditions do not affect your statutory rights.

Your Account & Details

Divorce Advisers does not retain any credit or debit card details and the card details of any online purchases are never known to the company and are transmitted directly to our Merchant Service Provider NOCHEQs.

iDivorces only uses customer details in a strictly lawful manner in accordance with the Data Protection Act 2018.

We will not use customer email addresses to contact our customers once the transaction has been completed other than in support or to notify them of a related product or service that we believe may be of interest to them.

Website Access

We will do our utmost to ensure that access to the website will be uninterrupted. However, your access to the website may also be occasionally suspended or restricted to allow for repairs, maintenance, or the introduction of new facilities or services. We will attempt to limit the frequency and duration of any such suspension or restriction.

Guides and Forms

You are not permitted to resell, distribute, reproduce, copy or create derivative works of any of the documents available from divorceadvisers.co.uk.

Support and Guidance

iDivorces can give as much or as little advice as needed and have solicitors to guide you through any additional court proceedings that may arise.

Document Delivery

We make every reasonable effort to dispatch completed documents within 24 hours of receiving the necessary information to complete those documents, if submitted before 5.30pm Monday to Friday (excluding national holidays) or three working days if the information is submitted outside of the stated working hours. If the same day rep service has been used your document will be submitted to the court within 24 hours.

Customer Care and Complaints

Any complaint that cannot be resolved with your case manager please see our complaint process to guide you through any problems that you have.

Refund Policy

If you are not happy with the service that you receive you will be entitled to full refund as long as no work has been carried out on your behalf. If the process has been started the level of refund that you will receive is dependant of the stage your divorce has reached. We would hope that this does not happen but will talk you through the process if needed.